



RADVISION Professional Services

Out-of-the-box creativity when delivering the visual experience

- ▶ Reduce time-to-market
- ▶ Lower R&D costs
- ▶ Focus development efforts
- ▶ Shorten project lifecycle

Expertise: At Your Service

RADVISION's Professional Services team is available to help meet your development and deployment needs throughout the entire product or service deployment lifecycle, and help you integrate visual communications into your multimedia communications platforms and applications or developer solutions. Professional Services thinks out-of-the-box by providing innovative solutions for customers looking to create unique products or applications that are not yet available in the marketplace today.

RADVISION's Professional Services team is committed to long-term partnerships. With the largest installed base of voice and video communication solutions and development tools in the industry, RADVISION Professional Services team is the ideal choice for all custom deployments and specific development needs.

RADVISION Professional Services team is made up of seasoned project managers and experienced engineers, focused on understanding and fulfilling unique customer requirements. Uniquely qualified to offer full support throughout the entire development, deployment, integration and deployment processes, the team is intimately familiar with visual communications solutions - gained through years of experience with the company that sets the standards and leads the industry to reach new technological horizons. With expertise in developing and deploying a wide range of voice and video deployments, the RADVISION Professional Services team applies its accumulated knowledge base and technological experience to the visual communication task at hand.

Project Management

RADVISION maintains close relationships with customers to provide the necessary support, while allowing complete customer control over all aspects of the project.

- Project control via an integrated team
- Project reporting
- Risk analysis management
- Design, testing and readiness reviews
- Software configuration management
- Document control
- Change control procedures
- Defect tracking

RADVISION Value

- Quick in providing product / service definition and design
- Close to R&D, in-house support and expertise
- Familiar with the standards and future directions
- Complete set of testing applications with in-house testing labs, equipment and procedures
- Reprocessing of existing basic components to achieve an all around solution
- Local project managers and regional technical support



RADVISION'S RICH MEDIA
COLLABORATIVE COMMUNICATION
SOLUTIONS AND DEPLOYMENT
EXPERTISE ARE BASED ON ITS
AWARD-WINNING, INDUSTRY-STANDARD
PROTOCOL STACKS THAT ARE THE
PREFERRED CHOICE OF LEADING
OEMS IN THE INDUSTRY.

Seamless Integration of Enterprise Systems

RADVISION Professional Services team helps enterprises meet the challenge of painlessly and cost-effectively integrating legacy systems. RADVISION's Professional Services team can help you integrate or customize video conferencing and rich media collaborative communications throughout your enterprise - fast and reliably.

Professional Services for Enterprises

- Adding Video to Contact Centers
- Room Videoconferencing Management Applications
- Desktop Connectivity Integration
- IP PBX Migration

Rich Media Communications Integration for Service Providers Including a Wide Range of Value Added Services

We help service providers deploy carrier-class 3G interactive multimedia communications platforms and applications and put them in your subscribers' reach. With the widest range of applications in the industry, we can assist you to seamlessly deploy multimedia technology and creative applications that will increase use of chargeable bandwidth with carrier-class reliability. After implementing services for a large number of operational sites, we can assure minimum time to market for your new service

Professional Services for Service Providers

- 3G Videoconferencing Applications
- Video Portal and Streaming Applications
- 3G Video Contact Centers
- RTSP Proxy & Access Control Applications
- Software Endpoints (SIP, H.324M)
- Video Security Applications
- Legal Interception for VoIP



The Most Advanced Technology for Developers

For developers, the RADVISION Professional Services team applies its vast knowledge and experience in signaling, media product implementation, developing new protocols or extensions to existing protocols, quality assurance and testing to deliver toolkits; customized software, including reference designs, sample applications and UI; and essential documentation, such as software specs, interface definition, design documentation and acceptance test procedures.

Professional Services for Developers Core Capabilities	Operating Systems	Customer Applications
Signaling & Media Technology	Windows	SIP Server Applications
SIP	UNIX, Linux	SIP Proxy Applications
H.323	VxWorks	IP-PBX
3G-324M	pSOS	Endpoints/IP Phones
Megaco/H.248	Nucleus	Video Phones / STB
MGCP	Symbian	Prototypes
Call/Media Control	MAC	
Protocols	Embedded Environments	
Voice and Video Codec		
Integration		
Media Frameworks		

RADVISION Professional Services



DEFINITION

- Assessment Definition
- Requirements
- Interfaces
- Design Specifications
- Gap Analysis



IMPLEMENTATION

- Project Management
- Detailed Design
- Coding
- Integration
- Testing



DEPLOYMENT

- Installation
- On-site/Lab Integration
- Acceptance Test
- Interfaces Implementation



SUPPORT

- Maintenance & Support
- Upgrades

RADVISION's Professional Services offer a full range of consulting and engineering services to help and support enterprises, services providers and developers to deliver the visual experience at hand.

Professional Services Engagement Alternatives

- Time & materials
- Fixed price, turnkey projects for tailored solutions
- Retainer agreements

RADVISION Professional Services Customers

Alcatel

H3G

Oracle

Blossom

Huawei

Orange

BrookTrout Technology

IPC

Qualcomm

Comneon

Iwatsu

Sprint

Comverse

Marconi Selenia

Telephony@work

Defense Information Systems Agency

Merck

TMC

Freescale

Mobilitec

Yahoo



About RADVISION

RADVISION LTD. (Nasdaq: RVSN) is the industry's leading provider of products and technologies for visual communication, videoconferencing, video telephony, video portal and other video based services. RADVISION has a twelve year track record in pioneering multimedia communications solutions for the services provider market - both IP wireline and more recently broadband wireless. Selling solutions to IP and 3G equipment developers, enterprise networks, and wireline and mobile service providers around the world, millions of people today communicate over a wide variety of networks using products and solutions based on or built around RADVISION's videoconferencing, video telephony, and software development solutions.

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Delivering the Visual Experience[™]